**Privacy Policy, Cookie Policy & Terms of Sale**

**One Solution ApS**
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**1. Privacy Policy**

**Who we are**

One Solution ApS is a recruitment company that helps non-EU citizens find jobs or internships in Denmark. We process personal data in accordance with the General Data Protection Regulation (GDPR) and the Danish Data Protection Act.

**What data we collect:**

* Name, address, phone number, email
* CPR, CVR, salary details, documents
* Residential information, medical data (if necessary)
* Unique ID, IP address, device information, geolocation, browsing activity (interests)

**How and when we use your data:**

* To provide services
* To enter into agreements
* To fulfill legal obligations
* With your consent
* To optimize website performance and display relevant ads

**Security**

We handle your personal data confidentially and securely using technical and organizational measures to prevent unauthorized access, loss, or misuse.

**Data retention**

Personal data is stored for up to 3 years after the end of cooperation or until the purpose for collection has been fulfilled.

**Your rights:**

You have the right to:

* access your data
* request correction or deletion
* restrict processing
* receive a copy of your data
* data portability
* withdraw your consent
* file a complaint with the Danish Data Protection Agency (Datatilsynet)

Contact us at: **onesolutiondk@gmail.com**

**2. Cookie Policy**

Our website uses **cookies**, which are text files stored on your device to:

* recognize users
* remember settings
* generate statistics
* deliver targeted advertising

Cookies **do not contain harmful code** (e.g., viruses).

**Managing cookies:**

You can delete or block cookies in your browser settings. However, doing so may affect the website's functionality or limit access to some content.

**Third-party access:**

Information may be shared with third parties for analytics and targeted advertising purposes. We also work with service providers who process data on our behalf and are not allowed to use it for their own purposes.

**3. Terms of Sale**

**Prices**

All prices are listed in **Danish kroner (DKK)**, including VAT. Prices may change without prior notice.

**Payment**

We accept the following payment methods:

* VISA-Dankort
* VISA
* VISA Electron
* Mastercard

Payment is charged **prior to service delivery**.

**4. Refunds & Complaints**

**Refunds**

To receive a refund, please provide your bank account details (reg.nr, konto.nr). These will **only be used for the refund transfer**.

**Complaints**

To file a complaint, contact: **onesolutiondk@gmail.com**

**5. Right of Withdrawal (14 Days)**

You have the right to withdraw from the service within **14 days** from the date of receiving your order.
**Return costs are covered by the customer.**
Send your withdrawal notice to: **onesolutiondk@gmail.com**

**6. Exclusions from the Right of Withdrawal**

Refunds **will not be granted** in the following cases:

* SIRI fees already paid (in case of prepayment)
* Services rendered after visa issuance (in case of prepayment)
* Services already delivered (in case of post-payment)

**7. Reimbursement**

Refunds will be issued within **14 days** of receiving your withdrawal notice, unless the above exclusions apply.
The refund will be made using the same payment method as the original transaction.

**8. Delivery Terms**

By using our services, you agree to the following delivery terms:

* Services are delivered digitally unless otherwise agreed.
* Delivery times vary depending on the service type and will be communicated individually.
* You are required to provide accurate and complete information necessary for service delivery.
* We comply with Danish law.
* We reserve the right to refuse or cancel service delivery if the customer violates our terms or Danish legislation.